

2 May 2024

Dear Members

Subject: Important Information Regarding Your Data Security

The Parramatta Leagues' Club Group (PLC) is aware of the recent suspected data breach incident involving a digital sign-in solution used by some clubs. We would like to clarify that PLC does not utilise the system implicated in this suspected breach. We assure you that our systems remain secure, and your data is safe with us.

PLC takes cybersecurity very seriously, which is why we have implemented the Arctic Wolf Security solution along with a robust suite of other security measures across our clubs. These systems work in tandem to provide comprehensive monitoring and protection, ensuring the highest level of security for your personal information.

It is a key initiative that forms part of our wider digital transformation and strategic plan. We continue to invest in this area to ensure the highest level of security for your personal information. We are closely monitoring the situation and will communicate further if there are any developments of importance.

In light of this incident, we encourage you to remain vigilant against potential scams that might arise from data breaches. Here are some general tips to protect your personal information:

- Be cautious of unsolicited communications asking for your personal information.
- Regularly update your passwords and avoid using the same password for multiple services.
- Enable two-factor authentication where possible.
- Keep your devices' operating system and applications updated.

For more information on cyber safety, you can visit the following Australian government websites:

- <u>eSafety Commissioner</u>
- Cyber.gov.au
- Department of Home Affairs
- Scamwatch

Kind regards

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Parra Leagues' Club Group